

RIDGEFIELDS

General Rules

Use of the Club

Ridgefields is a private club for the exclusive use of membership, their guests. Members must accompany their guests when using Club facilities and register at the Member Center. Guests shall pay all appropriate fees for guest use and abide by all guest restrictions.

Reservations

Ridgefields has incorporated a central reservation system for members' convenience. This allows members to make a tee-time, check on tennis court availability or sign up for fitness class through one central phone number (423) 392-8373. In addition, Ridgefields will soon offer on-line scheduling giving members the ability to make the same type of reservations though the internet via the website www.ridgefieldsclub.com.

Charge Tickets

Members of Ridgefields enjoy the privileges of charging daily expenditures for golf, tennis and food to their account. These charges are billed to the credit card on file at the close of each business day.

Credit Cards

Members and guests' of Ridgefields members may charge food, beverages, golf fees and merchandise, etc. to their Visa, MasterCard or American Express. All regulations stipulated by Visa and MasterCard shall apply to such transactions.

Personal Property

Ridgefields shall assume no liability or responsibility for the loss of or damage to personal property of members or guests left on Club property. Damage to the property of others or to individuals resulting from activities or actions of members or guests such as but not limited to errant golf balls, use of golf carts, motorized vehicles, golf clubs or racquets shall be the responsibility of the member or guest. Please report any accident, loss or injury to the Member Center as soon as possible.

Smoking Policy

Ridgefields is a non-smoking facility. Cigarettes, cigars, and pipes may be enjoyed outside in designated areas.

Minors

Children 16 years and younger shall be accompanied by a parent in all Club dining areas except for the Sunset Grille located at the pool. Children 16 years and younger are not permitted in the Member Center locker rooms, which includes use of the sauna, unless accompanied by an adult member. Please use restrooms in the lower level of the Member Center. Only individuals with a valid drivers' license from their state of residence may operate golf carts. Alcoholic beverages will not be sold to anyone under the age of 21. Identification of age is required upon request to validate serving.

Sale of Alcohol

The Club shall operate by all laws and codes governing the sale of alcohol. Proof of age shall consist of a valid picture ID (driver's license). The Club reserves the right to refuse service of alcohol to any person displaying signs of intoxication or who has consumed a quantity of an alcoholic beverage considered to cause intoxication within an allotted time period. If you are concerned about your ability to drive safely after drinking, please alert the manager on duty. Discrete arrangements will be made to accommodate your transportation needs. Alcoholic beverages may not be brought on Club premises or stored in lockers or other area of the Club. Only alcohol served by the Club may be consumed on Club property. Violation of Club rules concerning the sale and use of alcohol pose serious risks to the Clubs ability to do business and require the strictest observance.

Lockers Rooms

Golf lockers are available for rent and will be assigned by the Director of Golf on a first come first serve basis to all members. Anyone desiring to rent a locker will be required to sign a locker agreement acknowledging compliance of all rules associated with locker rental. Lockers in the Fitness Center are for daily use only. Locks must be removed by the close of each day.

Sauna

For sauna service, call one hour ahead of your arrival time and the sauna will be ready when you arrive. Sauna use is restricted to adult members. Dependent children between the ages of 16 and 18 are permitted when accompanied by their parent or responsible guardian. Guests, playing golf, are welcome to use the sauna the same day as their golf round for no additional fee. Age restrictions apply to guest as well.

Harassment Policy

Ridgefields expects every person, whether member, guest or employee, to be treated with respect and dignity. Accordingly, any form of harassment included but not limited to an individuals' race, color, sex, sexual orientation, religion, marital status, national origin, citizenship status, age or disability is a violation of this policy.

Complaints or Grievances

Please place all complaints or grievances in writing and direct to the Operations Manager.

RIDGEFIELDS

Dress Code

Golf

All golfers are required to dress appropriately for playing golf at Ridgefields. Gentlemen golfers are required to wear collared shirts (collared shirts include turtleneck, mock turtleneck, and mock dress shirt) with appropriate slacks or shorts. Shorts for both gentlemen and lady golfers should be no shorter than mid thigh. Blue jeans will only be allowed in the off-season, November 1st - March 31st. Swimming/bathing attire and cut-off shorts are not allowed on the course or practice facilities. Golfers should wear clothing appropriate to the sport. All attire, in single piece or combination, should cover the torso from shoulder to at least mid thigh. Shoes must be worn to play golf at Ridgefields. The Club is a soft spike only facility for members and guests. The use of metal spikes is strictly prohibited. At the discretion of the golf professional, the dress code may be lifted for certain approved Club events.

Tennis

All tennis players must wear proper tennis attire. Shirts must be worn at all times and shoes should have non-marking soles. Running shoes with heavy tread do harm to clay courts and are not permitted.

Fitness

Fitness attire is required when using the Fitness Center.

Pool and Pool Deck

The Ridgefields' pool area is a family environment. Swim apparel is required at all times when entering the pool; as a courtesy to others, refrain from wearing thong bathing suits.

Ridgefields Grille and Deck

Sports attire is acceptable. Swim apparel requires proper covering; shirts and shoes must be worn.

Troutdale at Ridgefields Dining Room and Bar

Relaxed casual, sports attire is common. Gentlemen shall remove caps and hats.

Social Events

Events requiring a specific type or style of dress will be publicized. Otherwise, relaxed casual, sports attire is common.



Dining Guide

Ridgefields offers a variety of dining options for members and their guests.

Ridgefields Grille -- Member Center

A completely casual service offers soup, salads and sandwiches from 10:30 a.m. until close. Breakfast is served daily 7:00 a.m. – 10:30 a.m. The Ridgefields Grille hours may vary with seasonal demand. Reservations are not required.

Call-ahead orders are accepted from the golf course. Golfers may call (423) 392-8371 from #8 green to pick-up on the turn.

In the event inclement weather closes the golf course and the Member Center, the Ridgefields Grille will also be closed.

Terrace Pub -- Clubhouse Lower Level

The Terrace Pub located in the Clubhouse garden level will be open for drink service on special occasions as announced in the newsletter or on the website. Happy Hour is offered for members in the Terrace Pub on Thursday nights from 5:30 pm to 8:00 pm.

Sunset Grille -- Poolside

Sunset Grille service consists of various “grab and go” items such as prepared sandwiches, frozen treats, snacks and candy, plus an array of beverages, including smoothies. Grill items can be ordered through the Sunset Grille, prepared in the Ridgefields Grille and delivered poolside during peak-hours.

The Sunset Grille will follow the pool hours. The Ridgefields Pool opens in May and remains open through Labor Day weekend. Opening day and pool hours will be posted on the website. August pool hours will vary based on the area schools opening schedule. Weather conditions may require closure of the Sunset Grille.

Troutdale at Ridgefields -- Clubhouse Main Level

Troutdale offers Dinner and bar service Tuesday thru Saturday nights featuring a wide variety of menu selections and a variety of nightly features. Dress is casual during evening service. A children’s menu is available and many of our features are designed with the family in mind. Reservations are requested as most nights fill up quickly. Call (423)392-8377 to make reservations.



Fitness Center Guidelines

Fitness Center Hours: 5:00 a.m. to 12:00 a.m. (midnight)

1. Access to the Fitness Center is available to all Ridgefields members and their family, as specified on the membership application, via a Pass Card. Pass Cards may not be loaned or transferred to any other person. Lost Pass Cards must be reported immediately and a new card will be issued at the member's expense. The fee for replacement or an additional card is \$15.00 per card.
2. All use of the Fitness Center is at the risk of the participant. Ridgefields assumes no liability for misuse of any equipment. Proper exercise attire is required.
3. No one under the age of 14 may use the Fitness Center.
4. All participants using the Fitness Center must complete a training session on how to properly use the equipment. You may schedule an appointment through the Member Center or the Director of Fitness.
5. No one under the age of 14 may use the Fitness Center.
6. Guests are allowed as prescribed under the Guest Guidelines and must register in the Member Center.
7. Smoking is not permitted in the Fitness Center.
8. No beverages (other than bottled water) are permitted in the Fitness Center.
9. Personal audio devices are permitted only with headphones.
10. Any damaged or improperly functioning equipment must be reported to the staff immediately.

Please contact the Member Center if you are interested in working with a personal trainer.

RIDGEFIELDS

Golf Course

Golfing Seasons

“In-Season” - April 1st through October 31st. “Winter Season” – November 1st through March 31st. The course is closed for play on Christmas Day and limited play on other holidays.

Register Before Play/Access To The Course

All players must check –in with the Member Center before play. Access to the course is restricted to members of Ridgefields and their guests. All play should begin on #1 unless approved or assigned otherwise by the golf staff.

Starting Times

Starting times are taken daily throughout the year. Times may be made by phone or in person.

Frost/Weather Delays

In the event of frost or any other weather delay, earlier starting times will be lost. Players that have lost their times will be given first priority on the back nine to begin play when available and first priority for available front nine starting times.

Priority of Play/Pace of Play

Premier members have preferred tee-times Saturday and Sunday between 8:00 a.m. and 10:00 a.m. Annual Club tournaments and approved events take first priority on the course. Times are reserved for weekly Ladies Day golf (Tuesday) times will be blocked off ½ hour before start time, Men’s Senior golf (Thursday) times will be blocked off ½ hour before start time and Couples golf (1st and 3rd Friday - “In-Season”). Threesomes and Foursomes have the first priority during normal play. If they fall behind the group ahead and are playing at a pace of over 4 hours and 30 minutes, they should allow faster groups to play through. Singles and Twosomes have limited standing on the course and should not push groups ahead. However, it is common courtesy for threesomes and foursomes to allow singles and twosomes to play through if there is an open hole ahead. Singles and Twosomes are encouraged to pair up. Fivesomes are generally not permitted "In-Season" (April - October) however; fivesomes may play at the discretion of the golf professional if they do not interfere with normal play. Fivesomes must allow all waiting groups (singles, twosomes, threesomes, and foursomes) to play through if any holes are open ahead.

Pace of Play

All rounds of golf at Ridgefields should be completed in less than 4 hours and 30 minutes. Groups losing pace with others may be requested by the professional staff to speed up play or stand aside and allow faster players through.

Reciprocal Guest Play

Ridgefields is pursuing reciprocal agreements with area golf courses.

Tournaments/Outings

The dates and method of competition of approved Club tournaments shall be determined by the Director of Golf and posted for member information. Any alterations/cancellations of scheduled tournaments are only at the discretion of the Director of Golf. Use of the course for outside tournaments is limited. Course use is reserved for the membership and their guests.

Monday Golf

The course is open for Monday play year-round if available (maintenance, inclement weather, or outside activities could close the course). Play is first come, first serve and no starting times taken however a starter will be onsite. Players must check-in at the Member Center prior to entering the course. In-Season, carts will be available for rental and the bag room will be open. The course will open at 1:00 PM for play during Daylight Savings Time and at 12:00 PM during Standard Time. If a Monday falls on a holiday, then holiday rules take precedent. Management approved events have priority on Mondays. Please check the Ridgefields website or the Member Center for tournament dates and postings.

Driving Range

The range is closed on Mondays. The range opens thirty (30) minutes before the first scheduled starting time Tuesday through Sunday. The range closes promptly at 7:30 p.m. Ridgefields uses short flight range balls (for safety) that are available at the Member Center. The range may be closed due to maintenance or wet conditions.

Shag Range

The shag range is available for Ridgefields members to use their own balls. **Hitting balls from the shag range over #10 Fairway to the regular range is strictly prohibited.** Players using the shag range should use clubs that they hit less than 150 yards.

Carts

Carts may be rented and driven by members and their guests as long as they hold a valid driver's license. Children that do not hold a valid license should not be driving. Only two (2) riders should be in a cart. This will be strictly enforced. All members and their guests are responsible for renting carts in the Member Center before starting their rounds. Ridgefields and Gold Star Fitness, Inc. will disclaim liability for incidental or consequential damages to include but not be limited to personal injury or property damage arising from use of or related to the use of golf carts by members, guests or those who enjoy membership privileges of the Club use of a cart.

Cart Fee

All applicable cart fees are per person. All non-golfers are subject to a rider fee. During Ridgefields Management approved events, spectator carts may be available for rental.

Stake Rule

Carts may enter and exit the fairway at 90-degree angles once teed off. The red stake indicates the return point. If the red stake is near the tee box, this indicates the fairway is closed.

Pull Carts

Pull carts must be kept off of greens, fringes and tees. Pull carts must have approved wide tires to be used at Ridgefields. Ridgefields and Gold Star Fitness, Inc. will disclaim liability for incidental or consequential damages to include but not be limited to personal injury or property damage arising from use of or related to the use of golf carts by members, guests or those who enjoy membership privileges of the Club use of a cart.

Member Parking

Parking at the practice green/practice range lot is restricted to golfing members. The remainder of the Club's parking facilities is available to members and guests. Please avoid parking in grassy areas unless these areas are full.

Access To The Course

Access to the course is restricted to members of Ridgefields and their guests. All play should begin on #1 unless approved or assigned otherwise by the golf professional or their designee. **All members and/or guests must be properly checked-in at the Member Center prior to beginning play.** Please do not allow unattended children or pets on the course. Do not use the golf course or its paths for recreational purposes.

It's Your Course

Properly repair all ball marks and divots. Rake bunker areas after play. Report any suspicious activity to the Director of Golf, Course Superintendent or the Operations Manager.

Lessons

The professional staff at Ridgefields will gladly schedule individual or group lessons to suit your needs. Only approved golf instructors of the Club may provide instruction at the facility.

Golf Shop/Club Logo

The golf shop is designed with the priority being a service to the members of the Club. Merchandise is available to members, guests and the general public. Merchandise may be paid by cash or check, or credit card. The Logo of Ridgefields is the property of the Club and should not be used on promotional material without the expressed written consent of the Club. Merchandise with the Club logo must be purchased through the professional shops of the Club.

Club Storage/Pull Cart Storage/Lockers

Locker, golf club storage and pull cart storage are available for yearly rental fees.

Etiquette

Members and their guests are always expected to demonstrate the highest standards of good sportsmanship on the course.

Violations

Members that are in violation of established Ridgefields rules should be reported to the Member Center. Multiple offenders will have their golf privileges suspended or revoked.



Massage Therapy

Professional Massage Therapy is offered in the Fitness Center

- Relaxation Massage (Swedish Style)
- Aromatherapy Oils are blended within your treatment
- Food and Hand Reflexology
- Deep Tissue
- Stone Therapy

Massage Therapy is currently offered Monday through Saturday from 11 a.m. to 8 p.m. All massages are by appointment only. To schedule an appointment, please call the Member Center at (423)392-8373.

The Massage Therapy Room is professionally prepared and in conformance with State and National Codes.



Swimming Pool Guidelines

The Ridgefields Pool opens in May and remains open through Labor Day weekend. Opening day will be posted on the website. Regular pool hours are Monday – Saturday 11:00 a.m. to 8:00 p.m. and Sunday 1:00 p.m. to 8:00 p.m. August pool hours will vary based on the area schools opening schedule. The pool may close early at the discretion of the Pool Manager for weather.

Pool Manager and Lifeguards are responsible for the enforcement of the following rules and are instructed to suspend pool privileges for any violation:

1. All persons entering the pool area must register at the front gate.
2. All persons 12 years of age and under must be accompanied by a parent or responsible guardian. Minors not accompanied by a parent or responsible guardian must be able to swim proficiently and may be required to demonstrate swimming proficiency at the discretion of the pool manager or designated supervisor.
3. No one is permitted to enter the water unless a lifeguard is present and on duty unless otherwise posted.
4. The wading pool is for the enjoyment of small children only.
5. Any child who uses the wading pool must be accompanied by an adult who shall be, at all times, prepared to enter the wading pool in the event the child under his/her supervision experiences any difficulty in the water. Ridgefields will not be responsible for parental negligence in this respect.
6. Not more than one diver shall be permitted on a diving board at any one time. There will be no running on the diving board. The only entrance into the diving area shall be from the diving boards.
7. No fins, masks, balls or floating devices are allowed in the diving area.
8. The use of glass containers in the pool area is strictly forbidden.
9. Only food and beverages provided by the Club shall be consumed on site. It is the responsibility of all individuals to dispose of their used food and beverage containers in the waste receptacles provided.
10. All guests must be accompanied by a member and register with the Member Center. See Guest Guidelines for details and pricing.
11. Any use of the pool for parties exceeding ten (10) attendees must be scheduled in advance through the Member Center and have the prior approval of the Pool Manager.
13. Baby-sitters are allowed to use the pool when accompanying a members' child – see Guest Guidelines.
14. The Club reserves the right to restrict the use of floatation devices that are deemed unsafe or that contribute to crowding or blocking visibility in the pool.
15. Ridgefields' pool is a family environment. Swim apparel is required at all times; as a courtesy to others, refrain from wearing thong bathing suits. Behavior that is deemed unsafe or inappropriate for the enjoyment of all members will lead to removal of the person(s) from the premises.

RIDGEFIELDS

Tennis

The Ridgefields facilities feature 5 outdoor clay courts and 2 indoor hard courts for member use. Generally, the outdoor tennis season extends from May 1st through October 31st and the indoor tennis season extends from November 1st through April 30th. Favorable weather may extend the outdoor playing season. Courts may be reserved for 'spot-time' or 'block-time' use. Members may call the central reservation line (423) 392-8373 to check for court availability.

General

USTA rules are in effect for all sanctioned and non-sanctioned events.

All players must wear proper tennis attire. Shirts must be worn at all times and shoes should have non-marking soles. Running shoes with heavy tread do harm to clay courts and are not permitted.

The outdoor clay court season is officially from May 1st through October 31st, but clay court use may be extended, weather and surface permitting. The indoor season is from November 1st through April 30th.

Tennis Courts are available for play 8:00 a.m. to 10:30 p.m. throughout the year. During the outdoor season, courts may be closed during mid-day for watering.

All players and guests must check-in with the Member Center before play, whether 'spot-time' or 'block-time'. This ensures court time is optimized and courts are made available to all members. If a group is not going to use their 'block-time', notify the Member Center so the court can be freed-up for use by another member. Failure to do so could result in forfeiture of block-time reservation.

Spot-Time

Courts may be reserved for the present day or up to six days in advance of play. Reservations are for 1 ½ hour time periods.

Block-Time

Block-time is an ongoing weekly reservation for a 1 ½ hour time-frame. Requests for season block time are taken on April 15th and October 15th. A lottery system will be used to determine block time assignments when multiple requests are made for a specific day and time.

Rates

There is no charge to members for use of the outdoor tennis courts.

Indoor court fees are charged to members to cover the electrical cost associated with use of the indoor courts. Rates will be determined and communicated to the membership on October 1st, prior to indoor block-time

requests being taken. Block-time is for the 26-week indoor season between November 1st and April 30th. There are no discounts for holidays falling within the 26-week indoor block-time season.

Indoor courts may be reserved at a discounted rate during the outdoor season. In the case of inclement weather, clinics and program events will have first priority on availability of unreserved indoor courts. In the case of overflow, there will be no charge for indoor courts. That is, if all outdoor courts are being used, a staff member may open the indoor facility for member use at no charge.

Cancellations: All members are expected to advise the Member Center if unable to use reserved court time. Indoor court reservations must be canceled at least one day in advance to avoid charges. If cancelled less than 24 hours in advance of the reservation, a court charge will be due, unless the court can be rented to someone else. This system ensures court time is optimized and courts are made available to all members.

Court reservations are automatically cancelled unless one person has begun play within 15 minutes after the period begins. Waiting players may then take over the use of the court on a first come first play basis.

A ball machine is available at no cost for outdoor courts. Players must reserve a court and ball machine through the Member Center. Ball machine use during the indoor season is included with a paid court fee.

Tennis Instruction

Private and group instruction is available through the professional staff. During the outdoor season, one court is reserved for private instruction Tuesday -Sunday during regular hours. During the indoor season one court is reserved for private instruction based on availability. Adult and Jr. Development programs and clinics are scheduled year-round on a regular basis with prior approval of the management.

Seasonal block-time (time slot scheduled by members for weekly play) will be available both indoors and outdoors except for those time slots when adult and junior development programs have been approved by management. Additional "program" time slots may be added depending on court availability.

During occasional weeks when special events are scheduled by the professional staff (tournaments, socials, camps, etc.) block-time will be forfeited. Members will be reimbursed or may make up lost indoor court time by arrangement with the Member Center. As with regularly scheduled development programs, all special events will be approved by management.

Guest Policy

Ridgefields members are encouraged to invite guests to the Club. Please see the Guest Privileges and Guidelines for details.

Guests may participate in instructional programs such as private lessons, clinics and camps; however in-town guests are limited to six (6) visits per year and must have prior approval of management. If program size is limited, members' children and out-of-town, legacy guests will be given priority over other non-members. Priority scheduling is always granted to members. In the event of high-demand, members will be given advance registration with a deadline, prior to opening up to guest reservations.